Welcome to the discharge lounge

Located in the Queensway Unit

Yeovil District Hospital
NHS Foundation Trust
Higher Kingston
Yeovil
Somerset
BA21 4AT

A30 Reckleford Dual Carriageway

Main Hospital

Queensway Rehabilitation & Treatment Unit

Corridor

Women's Hospital

Pick Up Area

Car Park

01935 384 876
yeovilhospital.nhs.uk

Ref: 24-16-102
Review: 02/18

01935 384 876
yeovilhospital.nhs.uk

Yeovil Hospital Healthcare

Welcome to Yeovil Hospital's discharge lounge. In this leaflet you will find information that will introduce you to the discharge lounge routine and service.

As part of your discharge home, you will be transferred from the ward to the discharge lounge. Here you will be able to sit in comfort while you wait for your discharge to be completed.

The opening times are 9am to 7pm, Monday to Friday and the lounge is situated within the hospital on level 2 in the Queensway Treatment and Rehabilitation Unit.

Relatives can pick you up without the inconvenience of having to find a parking space or purchasing a parking ticket as there is a designated collection area right outside the lounge. The pick up zone is covered by our parking cameras to ensure cars do not stay for longer than 20 minutes

The patio area outside the discharge lounge

Access for relatives is gained via the entrance to the Queensway Unit, please see the plan on the back of this leaflet.

Sandwiches and hot meals are provided free of charge, as are hot and cold drinks throughout your stay in the lounge.

The patio area of the garden can also be used if weather permits.

The nurses in the discharge lounge will help make your stay with us comfortable and will coordinate your discharge from hospital by liaising with the following teams, whilst you wait in comfort:

- The ward you have come from

- Pharmacy for any medication you will require

- Transport Services or your relatives / carers

- The nurses will also complete any remaining aspects of your care to ensure a smooth and safe discharge home.

If medication is required on your day of discharge, please do not make transport arrangements until your medications are confirmed as being ready. Delays in the pharmacy can occur during peak periods.